

SRHA PRESENTS: THE COMMUNITY HUB

ISSUE NO 3 | APRIL 1ST, 2021



PAY ONLINE!

Please follow the registration link on SRHA's homepage to access our new features,
www.suffolkrha.org.

WHO?

Head of Household and any household member 18 years or older can register for an account.

UPCOMING EVENTS

- **May 31st, 2021** – Memorial Day
- **June 19th, 2021** – Juneteenth

SRHA Summer Hours begin on
Monday June 7, 2021.

Hours of Operation

Monday, Tuesday, Thursday & Friday

7:00am to 6:00 pm

CLOSED ON WEDNESDAYS



OTHER SERVICES:

- make payments,
- view your balance,
- stay updated on rent changes, upload documents and issue work orders.

MANAGERS CORNER:



NEW ASSISTANT PROPERTY MANAGER: **NA'KISHA MAYO:**

- Please welcome to Suffolk Redevelopment & Housing Authority our new Assistant Property Manager, Na'Kisha Mayo. Mrs. Mayo will assist with property management at Hoffer Apartments, Colander Bishop Meadows, and Chorey Park where she will be primarily based out of.

welcome

Covid-19 Vaccines:

COVID-19 vaccines have become more readily available. If you have not received your vaccines please visit the following website, www.vaccinefinder.com. Answer a few simple questions and you will be on your way to getting your vaccine. Getting your vaccine is vital to having life go back to normal. In the meantime the CDC recommends that we all do our part by continuing to do the following:

- Wear a Mask
- Stay 6 feet apart
- WASH your hands
- No large gatherings indoors

Stay safe and stay healthy!!



Temporary Halt in Residential Evictions **to Prevent the Further Spread of** **COVID-19:**

CDC Director has extended the Eviction Moratoria until June 30, 2021.

RESIDENTS CORNER:

Use of Unit/Visitors: The resident agrees not to use or permit the use of the unit for any purpose other than as a private dwelling unit solely for the resident and his family and/or dependents and not give accommodation to boarders or lodgers. Any person not included on this lease, who has been in the unit more than 14 days in a 12-month period, will be considered to be living in the unit as an unauthorized household member, and the resident will be considered in violation of the terms of this lease. This provision does not exclude reasonable



Other News:

- Visit the library's free WiFi page to find dates and locations for free hotspots. WWW.SuffolkPublicLibrary.com/FreeWifi
- Print from anywhere services are offered for no-contact pick up at Morgan Memorial Library and North Suffolk Library. Apply for a free library card: WWW.SuffolkPublicLibrary/Digitalcard
- **UpCenter:** Adults Seeking one on one mental health counseling may contact Aieja Davis, Intake Coordinator @ 757-965-8622.



CURBSIDE TO-GO

Curbside2Go (March-Ongoing)

Pick up your requested items with Curbside2Go throughout March at three locations:

- Kilby Shores Elementary on Tuesdays
- Pioneer Elementary on Wednesdays
- Parking lot in front of Chartway (1910 N Main St) on Thursdays

Users can place holds for their items selecting the Library2Go as the hold pick-up location. Visitors who have not placed holds can request a bundle of up to 10 books from the Library2Go's collection based on their interests and reading level. Subject to cancelation for inclement weather.

Iconicon VIRTUAL 2021



April 17 (Topic: Deployment)

The "Help Me Understand Q& A" program is a an opportunity for caregivers and community helpers to discuss with professionals how to talk to children about tough topics. In April, the topic will be how to help children to cope with deployment and relocation.

April 3-10 (Virtual Events)

Iconicon is back! Join us for series of fun virtual programs throughout the week. From story-times to trivia to cooking tutorials to q&a panels with authors and you tubers. We have it all! Check our website for more info.

<https://www.suffolkpubliclibrary.com/169/Classes-Events>

HELP ME UNDERSTAND: Q&A

TOUGH TOPICS & YOUR KIDS

A CONVERSATION WITH THE PROFESSIONALS

JAN - Feeling Sick

FEB - The Color of My Skin

MAR - Incarceration

APR - Deployment

MAY - Death of a Loved One

Check out the coordinating storytime for kids posted online a week before the parent Q&A. Videos available through Facebook and YouTube.

LIVE ONLINE | Submit anonymous questions

1/14 (6:30PM), 2/20 (2PM), 3/13 (2PM), 4/17 (2PM), 5/15 (2PM)

Register at www.suffolkpubliclibrary.com/events



CHECK THIS OUT!

Join us for a webinar on **FAIR HOUSING, EQUAL OPPORTUNITY**

theUpcenter

Dates of classes for

2021

April 14

September 8

Classes 3:00 -4:30pm

via Zoom

Scan the code below to
see all calendar events.



Topics include:

- Understanding Your Lease Agreement
- Tenant/ Landlord Rights and Responsibilities
- Fair Housing
- Identifying Virginia's 8 Protected Classes
- Q&A

Register with Erica Ramjohn at (757) 965-8640 or
Erica.Ramjohn@theupcenter.org

JOIN US FOR A WEBINAR ON

UNDERSTANDING CREDIT AND CREDIT IMPROVEMENT STRATEGIES



When:

March 10th

July 14th

October 13th

December 8th

Time:

3pm - 4:30pm

via Zoom



Scan code to be taken to The
Up.Center calendar of events
to register for class

TOPICS INCLUDE:

Credit Reports & Credit Scores
Credit Improvement Strategies
Establishing Credit
Benefits of Good Credit
Managing Credit Responsibly



If you have any questions or want to register for
class please contact:

Erica Ramjohn (757) 965-8640 Erica.Ramjohn@theupcenter.org
Dalanda Boyd at (757) 941-5198 Dalanda.Boyd@theupcenter.org

theUpcenter

Maintenance Corner:

Monthly Pest Control: 8am-12pm

1) Chorey Park Apartments:

- a. Thursday, April 8th
- b. Thursday, May 13th
- c. Thursday, June 10th

2) Colander-Bishop Meadows:

- a. Thursday, April 15th
- b. Thursday, May 20th
- c. Thursday, June 17th

3) Hoffler Apartments:

- a. Thursday, April 1st
- b. Thursday, May 6th
- c. Thursday, June 3rd



In accordance with your lease which states: Paragraph 12:

Pest Control: The resident agrees to permit the Unit to be treated Monthly For the control of pests. The Resident acknowledges that the Managements Costs associated with pert control treatment are reasonable charges as described in Section 7(a) herein, and that the Resident will be charged these costs if the Resdient is not prepared for scheduled pest control treatment after receiveing notification of the schedule treatment.

Should you refuse pest control service your account will be charged \$55.00

If you need additional treatments please call management immediately!!

- Colander Bishop Meadows:
(757) 934-2445
- Hoffler Apartments:
(757) 539-5742
- Chorey Park Apartments:
(757) 925-1461

Bed Bug Policies – Resident Responsibilities:

Paragraph 1

Under the terms of the Suffolk Redevelopment and Housing Authority's standard lease agreement, residents are required to "report any problem with infestation." Accordingly, residents are strongly encouraged to report any suspected problems with bedbug infestation immediately. Residents are the first line of defense against bedbugs. Further, any willful failure on the part of a resident to report a bedbug infestation may result in adverse action taken against the resident, up to and including lease termination. A resident reporting bedbug may expect expeditious response and attention by the Suffolk Redevelopment and Housing Authority, but should be advised that inspection and, if necessary, treatment of bedbugs may take time to schedule.



Maintenance Corner Cont'd:

It is imperative that you report ALL plumbing issues, to include leaking faucets and running toilets. Failure to report any maintenance is a lease violation in accordance with your lease:



Paragraph 11:

Maintenance, Damage and Repair: *The Resident agrees to use reasonable care to keep the Resident's Unit in such condition as to prevent health or sanitation problems from arising. The Resident agrees to refrain from and will cause the Resident's household and guests to refrain from destroying, defacing, damaging or removing any part of the premises or causing a hazard to life, health, or safety. The Resident agrees to notify the Management promptly of any known need for repairs and damages to the Unit and any known unsafe conditions in the common areas and grounds which may lead to damage or injury of the Community. The Resident will immediately notify the Management of any smoke detector or carbon monoxide detector malfunction. Except for normal wear and tear, Resident agrees to pay reasonable charges for the repair of any damage to the Unit or the appliances therein, caused by Resident, members of Resident's household, or guests as set forth in Section 7(a).*

Paragraph 11 (f):

The Resident agrees to use in a reasonable manner all electrical, plumbing, sanitary, heating, ventilating, air conditioning, safety devices including smoke detectors and carbon monoxide detectors, and other facilities and appliances (including elevators) in the premises...The Resident agrees not to waste utilities provided by PHA. The Resident further agrees not to tamper with any of the above.

- SRHA policy is 72 hours for non-emergency and 24 hours for emergency. If we have not responded in that time frame please notify the office immediately.
- Help us to keep our communities beautiful! Please put all trash in proper trash receptacles. If you have bulk trash at Colander-Bishop Meadows or Hoffer please place it at the dumpsters so that we can pick it up. If you have bulk trash at Chorey Park please call the office so that we can schedule a time for you to bring it down. Do not leave bulk trash in the hallways.

Resident Responsibilities:

Paragraph 11 (e) :

- The Resident agrees to dispose of all trash, garbage, rubbish, and other waste from the premises in a sanitary and safe manner and in the appropriate receptacles provided by the Management. If the Resident has a trash container, the Resident agrees to return the container to its proper storage area by midnight on the day of the trash pickup.



Paragraph 18 (h) Trash Disposal:

Trash Disposal: Resident agrees to dispose of all ashes, rubbish, and other waste from the Unit in a sanitary and safe manner. To refrain from and cause members of Resident's household, guest or invitee to refrain from littering or leaving trash and debris in common areas.

As per your lease the cost to remove trash is as follows:

1. Trash in front of unit or bagged trash left in the trash rooms at Chorey Park the disposal fee is \$50.00.
2. Bulk Trash removal \$75.00.

With the warmer weather please be reminded there are certain items that are strictly prohibited by your lease:



Housekeeping Standards: Outside the Unit

1. Yards should be free of debris, trash and abandoned cars. Exterior walls should be free of graffiti.
2. Porches (front and rear): should be clean and free of hazards. Any items stored on the porch shall not impede access to the unit.
3. Steps (front and rear): should be clean and free of hazards.
4. Sidewalks should be clean and free of hazards. Do not block sidewalks.
5. Storm doors: should be clean with all parts intact to include screens and hardware.
6. Parking lot: should be free of abandoned cars. There should be no car repairs in the lots.
7. Hallways: should be clean and free of hazards.
8. Stairwells: should be clean and uncluttered.
9. Laundry areas: should be clean and neat. Remove lint from dryers after use.
10. Utility room: should be free of debris, motor vehicle parts and flammable materials.
11. Grills and fire pits (anything with an open flame) are prohibited at all times on the property.
12. Swimming pools are prohibited on the property at all times.
13. Portable or personal screens are prohibited



Resident Responsibilities Cont'd:

- If you have any grills, flammable materials or indoor furniture, outdoors please remove immediately. Failure to Remove these items will result in a lease violation. We will remove these items and charge you \$75.00 for bulk trash removal.
- It has been observed that smoking is occurring in unauthorized areas. Please be reminded that smoking in your apartment or within 25 feet of the building is a lease violation.



1. Smoking Addendum – "...**SMOKING PROHIBITED (Interior):**

As of August 1, 2018, smoking is PROHIBITED anywhere in the building[s] of the Housing Community, including Resident's apartment, other apartments, common rooms, hallways, elevators, management offices, and all other areas..."



- Please contact management **PRIOR** to obtaining your pet to ensure That You are within the guidelines of SRHA policy!!

Pet Policy – "**Pet Policy:** Resident agrees not to keep any dogs, cats, or other pets in the dwelling unit, in or on the premises, or in the Community except as allowed by the Pet Policy posted in the Management Office and set forth in Chapter 10 of the SRHA's Admissions and Continued Occupancy Policy, which is incorporated by reference into this lease. Written consent of the Management is required for a pet or pets, and such consent will be given only if the Resident complies with the terms of the Pet Policy and the related Consent Form (or forms), all of which are incorporated by reference into this lease."

